

Trading Standards News

A summary of work and Facebook posts by the Trading Standards Service



Scams and Doorstep Crime

Scam savvy

Criminals are turning to more sophisticated ways to steal your money, whether it's through online offers, emails, texts or phone calls.

Check how scam savvy you are by taking a quiz, where you can also learn how to make a confident challenge when faced with unexpected requests for your money and personal information.

See if you can outsmart the criminals: <https://takefive-stopfraud.org.uk/>



Doorstep alert

Police officers in North West Leicestershire are warning residents to be on their guard after a pensioner in their area was charged £60 for a small number of cleaning products.

These doorstep scammers often target the elderly and vulnerable and will often portray an untrue account of their difficult lives to persuade the resident to part with more money. It's a scam.

Please keep an eye on elderly or vulnerable neighbours and family members.

Never feel pressured to buy anything. We always advise not to open the door to strangers and don't agree to buy goods or services on the doorstep.

The police are advising members of the public to call them if you spot these doorstep scammers on 101 or 999 in case of an emergency.

For further free advice and guidance from the Citizens Advice Consumer helpline, or to report a matter, please call 0808 223 1133. [#ScamAware](#)

For more information, the Leicester Mercury article can be read here <https://bit.ly/3avM76Y>

Scam alert - Fake Covid19 Vaccine Invitation Email

There have been numerous vaccine scams recently, this is the latest email vaccine scam where the link will connect you to a fake NHS webpage.

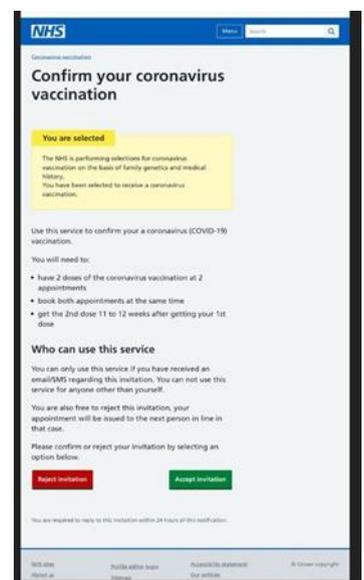
Remember, the NHS will contact you when it is your time for a vaccine.

The vaccine is free of charge on the NHS and the NHS will never ask for:

- Your bank account or card details
- Your pin or banking password
- Copies of personal documents to provide your identity such as your passport, driving licence, bills or pay slips

If you think you have been a victim of fraud or identity theft, report it to Action Fraud on 0300 123 2040

[#ThinkQuickNeverClick](#) [#ScamAware](#)





Courier Fraud

Leicestershire Police have received reports of a courier scam happening around the North West Leicestershire area.

Courier fraud occurs when a fraudster contacts victims by telephone, purporting to be a police officer or bank official. The caller might be able to confirm some easily obtainable basic details such as your full name and address to help substantiate the call.

During these uncertain times, please speak to your elderly relatives, neighbours, friends and warn them that this is happening.

The police are advising members of the public to call them if you spot these fraudsters on 101 or 999 in case of an emergency.

For further free advice and guidance on scams or consumer issues, or to report a matter, call the Citizens Advice Consumer helpline on 0808 223 1133. [#ScamAware](#)

Safety

Safety recall

TK Maxx has issued a voluntary recall of selected baby sleeping bags sold between August 2018 and December 2020. The issue affects only the sleep bags for age 0-6 months.

The retailer is recalling the products due to the size of the neck hole, which could cause a baby to slip down the garment causing their face to be covered, which presents a risk of suffocation.

To check if your sleeping bag has been recalled, look at the size and style number on the sewn label.

The full details of the style numbers and the action you can take are at: <https://bit.ly/3oLIQpl>



Product registration

If you have bought any household appliances recently, please register them for free at <https://bit.ly/3iZ61LC>

Registering is a wise safety precaution. This means that you will never miss out on appliance safety recalls, keeping your family and property safe.

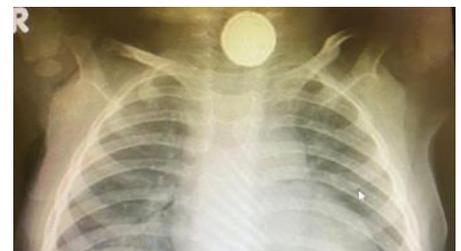
Button Cell Batteries

A BBC article reports on the dangers of button cell batteries after an 11-month-old girl had one lodged in her throat for four months.

Button cell batteries are used in everyday electrical items from watches to remote controls, key fobs, toys and novelty gifts. In the most extreme cases ingesting these batteries can cause death.

Here are some key messages:

- Store spare batteries securely
- Know which devices use button batteries and ensure they're properly secured
- Keep unsecured batteries or devices away from children
- Ensure children are aware of the dangers
- Safely dispose of dead button batteries immediately
- If you suspect your child has swallowed a battery, take them straight to A&E



View the article at: <https://bbc.in/3962nwa> [#StaySafe](#)



e-Cigarettes

During recent examinations at East Midlands Airport, Leicestershire Trading Standards officers detained several consignments that contain e-cigarettes, which appears to be a new product that hasn't been authorised for sale in the UK. These products have insufficient labelling and they contain an unknown amount of nicotine. These could be extremely harmful.

Always buy from a reputable business.

Food, Feed and Animal Health and Welfare



Avian Influenza

All poultry and captive birds must now be housed to help prevent the spread of Avian Influenza. If you are concerned that a keeper is not following these rules you can report it directly to us via our website:

<https://www.leicestershire.gov.uk/.../avian-flu-in...>

Prepacked foods for direct sale

From the 1st October 2021 the law is going to change for foods which are pre-packed for direct sale. If you are a food business who makes and packages food for sale on your premises or mobile outlet you need to know the new requirements. The Food Standards Agency has launched new updated allergen and intolerance training. The training is free and can be accessed here <https://www.food.gov.uk/.../allergy-training-for-food....> Make sure you and your staff know the law.



First ever cyber security advice for farmers released

Are you a farmer? Or can you send this link to any that you know and help the farming community to stay cyber secure?

<https://www.ncsc.gov.uk/.../cyber-security-advice-for...>

Food safety recall

Cow & Gate and Aptamil Muesli products

Nutricia is recalling Cow & Gate and Aptamil Muesli products because some packs have been found to contain pieces of apple stalks. The presence of the apple stalks presents a choking hazard to babies making these products unsafe to eat.

If you have bought any of the recalled products do not feed them to your baby. Instead, return them to the store from where they were bought, with or without a receipt, for a full refund. Alternatively contact Aptamil careline number on 0800 996 1000 or at <https://www.cgbabyclub.co.uk/our-careline> or Cow & Gate careline number on 0800 977 8880 or at <https://www.aptaclub.co.uk/contact-aptaclub>

For further information, and to see all recent recalls, go to: <https://www.tradingstandards.uk/.../product-recalls-and...>

PRODUCTS INCLUDED IN THE RECALL		
Cow & Gate My First Muesli 10+ months (330g)	Aptamil Oats, Raisin & Apple Bircher Muesli 10+ months (275g)	Aptamil Multigrain & Fruit Bircher Muesli 10+ months (275g)
BBD: 20.12.21 04.01.22 13.10.21	BBD: 27.12.21 16.01.22	BBD: 16.01.22 28.12.21
		

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